



## SharePoint Portal Solution



### SharePoint Portal Server - Case Study

#### The Summary

Client would like to create a fully functional Corporate Communication and Collaborative Intranet Portal, based on this requirement AG Technologies enabled Client to have a secure and role- based access to key internal business and organization-related personal data using Microsoft SharePoint Portal Server. SharePoint Portal Server provided an easy way to create Web portals with integrated document management services and, established as a central point of access to all existing key business information and applications, as well as share information. AG Technologies solution has address Customer's current needs and facilitated organization's IT vision of scaling the interlocking piece of the organization to the next level in well-defined phases.

#### The Client

The client is country's number one private general insurance company and is a diversified financial Company engaged in general insurance, reinsurance, insurance claims management and investment management.

#### The Business Requirement

The client has had their intranet and portal site since 2002. It has grown since then to offer a number of value services to the internal customers of the bank.

The employees of our client are served in a number of functions by their HRIS application which provides them an attendance recording facility through e-Muster, employee personal data which they can modify, Leave Request workflow, Travel Booking Workflow, and Expense Reimbursement.

However there were a number of challenges that the client was seeking to overcome:

- There were a significant number of dead-links, and maintenance was through manual intervention.
- The use of the portal as a team collaboration tool was limited.
- The use of the portal to enable employees to set up their own personal sites was not available
- There was not any consistent usage analysis to determine its efficacy; there was limited feedback mechanism through use of surveys.
- Page archiving was not a consistently scheduled activity

#### Project Summary

**Industry:** Insurance

**Client Profile:** The client is a leading player in the Insurance industry

#### Business Requirements:

Development of a Corporate Communication and Collaborative Intranet Portal solution

#### The Solutions:

Used a SharePoint portal server to create a fully functional Corporate Communication and Collaborative Intranet Portal.

#### The Solution benefits:

- Improved productivity of the Company
- Central point of access to all existing key business information and applications
- Meet all existing requirements of the organization with flexibility and adaptability



## The Solution

AG Technologies created a functional Corporate Communication and Collaborative portal. It is capable of enabling the client employees to become more productive by having secure and role- based access to key internal business and organization-related personal data. It is also able to collaborate on projects effectively with their co-workers.

### **The portal consisted of the following modules:**

#### **Module 1**

##### **Organization**

- Enterprise Learning
- News
- Organization Hierarchy
- Holiday
- MD's message

##### **TEAMS**

- Projects
- Team Documents
- Initiatives
- Tasks

##### **People**

- My Page
- e-Muster
- User specific information

#### **Module 2**

- Allied Tools (InfoPath, BizTalk – WSS –SPP or ASP.NET).
- Role guide, evaluation and goal setting of employee with E-learning Integration.
- Procurement.
- ESOPs.
- Legal
- Purchasing Processes.

#### **Module 3**

- Knowledge Center.



# AG Technologies

## Technology and Tools:

The solution was built using the following technologies:

1. Microsoft Windows 2003 Server – Standard or Enterprise Edition Server.
2. Microsoft SharePoint Technologies
  - Microsoft SharePoint Portal Server - SharePoint Portal Server provides an easy way to create Web portals with integrated document management services and search capabilities. It can establish a central point of access to all existing key business information and applications, as well as share information across file servers, databases, public folders, Internet sites, and SharePoint Team Services–based Web sites.
  - Microsoft Windows SharePoint Services – Windows SharePoint Services is a team Web site solution that is designed to significantly improve the way teams manage information and activities. It allows easy creation of a Web site that serves as the central repository of all team information, such as documents, contacts, tasks, discussions.
3. Microsoft SQL Server 2000
4. Microsoft Visual Studio .NET 2003

## The Solution Benefit

- The portal is capable of enabling the employees to become more productive by having secure and role-based access to key internal business and organization-related personal data.
- The solution formed the basis of a common service offering – it met all existing requirements, while having the ability, flexibility, and adaptability to form the basis of all future work.
- Improved the Productivity of the Company.